

MPUC2K

Mission Planning User's
Conference 2000

2K



ESC/ACU



46 TS



HQ ACC



HQ AMC



HQ AFSOC

US Navy



Air Force Mission Planning Sustainment

Lt Col Steve DeCou
MPSSF

September

24X CD ROM



Mission Planning Sustainment

2K



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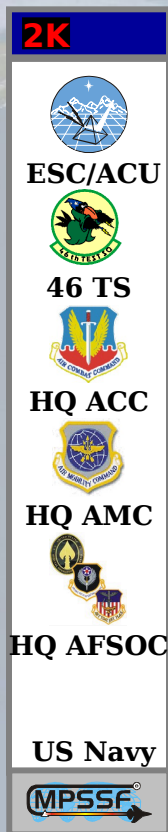


- Who is out there to help you?
- How do I get help?
- Future trends

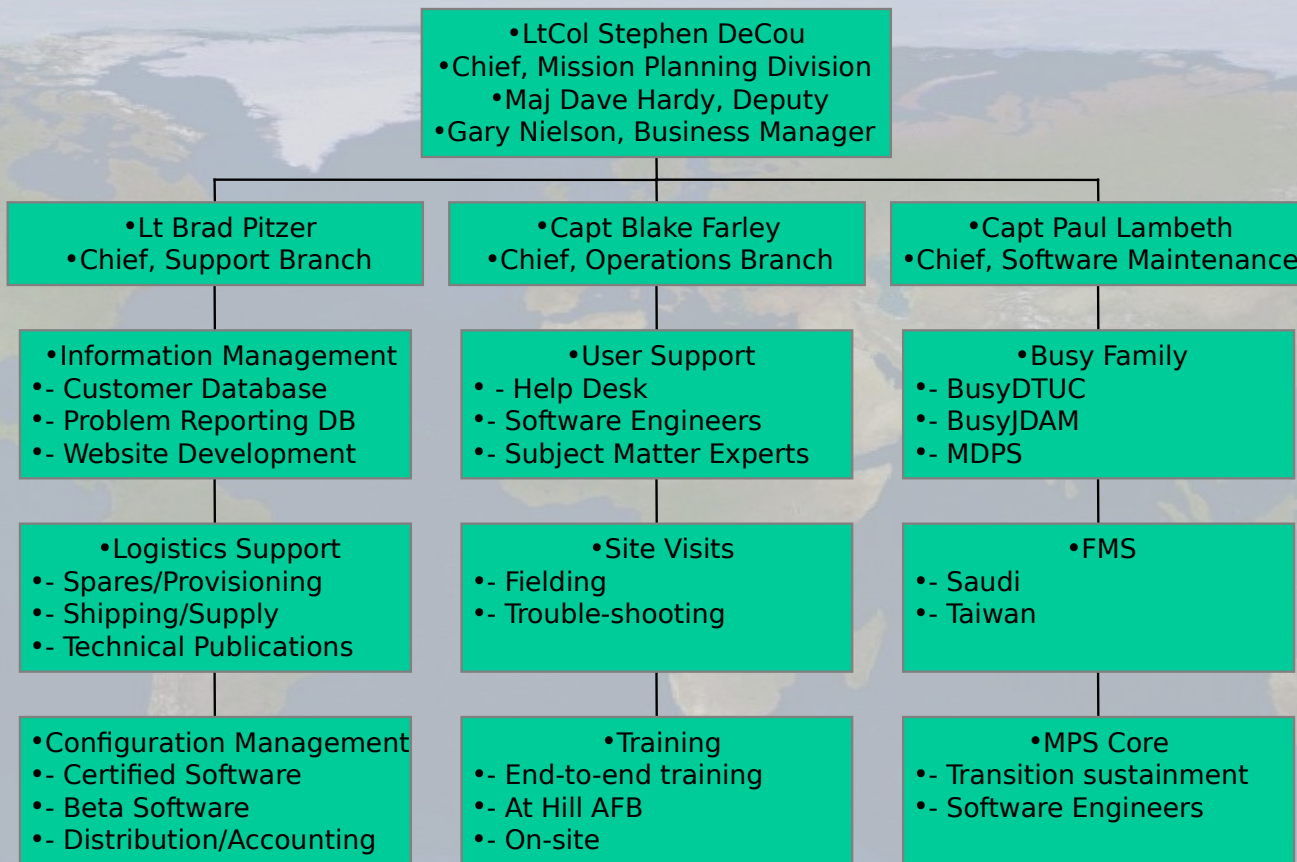
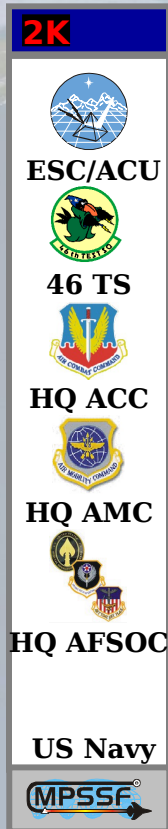


Who is out there to help?

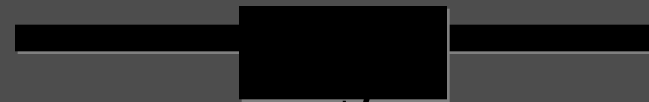
- System Support Reps (SSRs)
 - Look 'em up at <http://mpssf.hill.af.mil>
- The MPSSF
 - Submit a help request at
 - <http://mpssf.hill.af.mil>
 - or call **1-800-SSF-SSFX**
 - Schedule training
 - Schedule site visit
- 46 TS
 - Web site info for Developers and Users <http://>
- Other



MPSSF (OO-ALC/LHM)



Our Vision is to make mission planning better for the



Mission Planning Training

- MPS
 - MPE specific training now available at MPSSF
- PFPS
 - 46 TS
 - Now also available at MPSSF



Check the website for details, <http://mpssf.hill.af>

US Navy



Classroom training available

...or our trainers can visit your unit!



The System Support Reps

- Currently 61 SSRs at 46 Locations Worldwide
- Planned Additions:
 - Andrews AFB (89 AW - VIP Support)
 - Charleston AFB (C-17 "ADTD" Support)
 - Altus AFB (C-17 "ADTD" Support)
 - McChord AFB (C-17 "ADTD" Support)
- Latest Revision of Statement of Work: Rev. 6, 1 Jan 00
 - Formatting Changes
 - Included Section Specifically for 89 AW VIP Support
 - Clarified SSR Participation in Exercises / Deployments

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AFMSS Customer Sites

2K



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● - Denotes Location of System Support Representative (SSR)

Screen capture of our on-line customer data

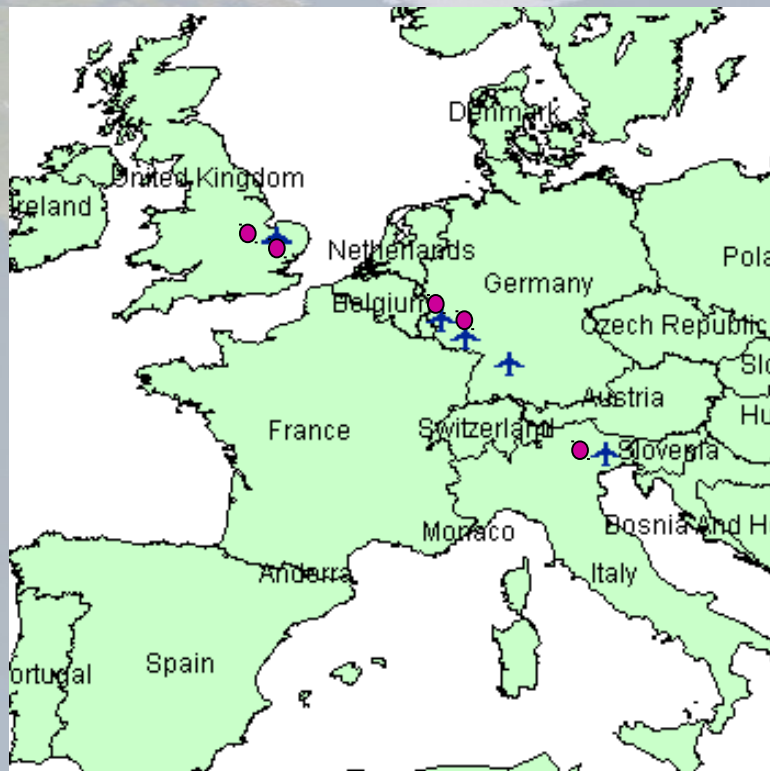
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AFMSS Customer Sites (cont.)

Europe

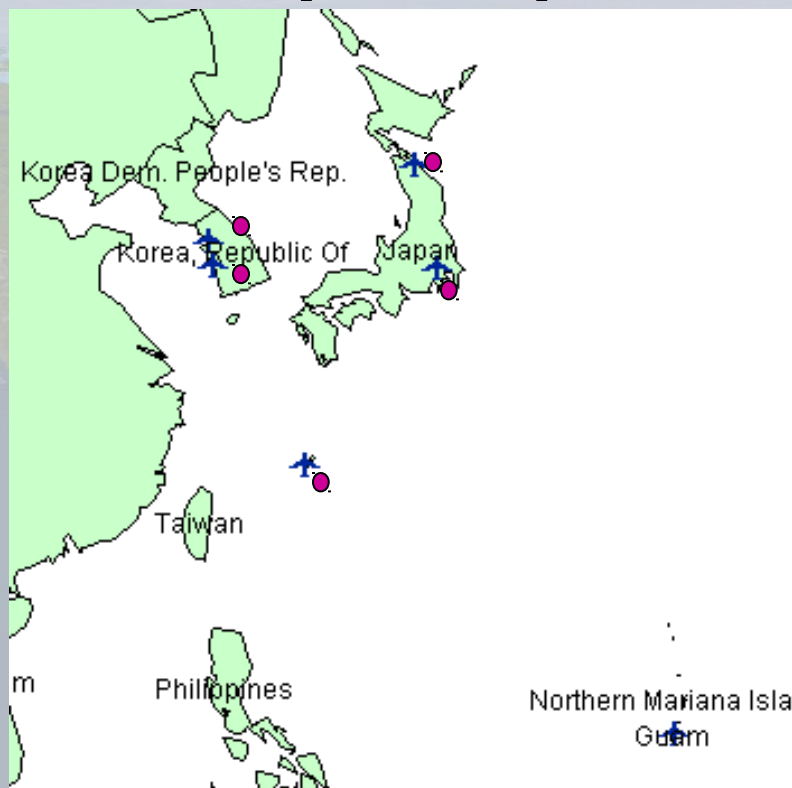
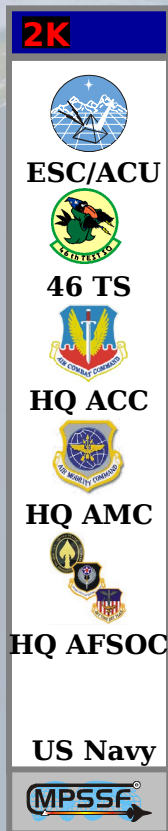


SW Asia



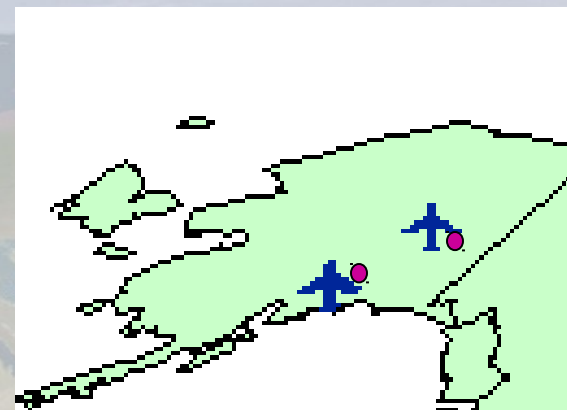
Screen capture of our on-line customer database

AFMSS Customer Sites (cont.)



Far East

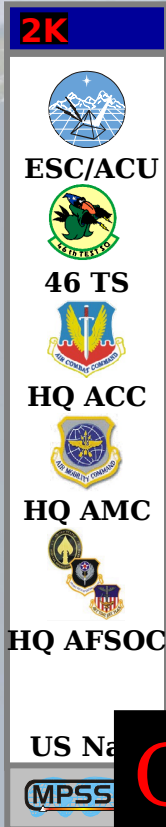
(Screen captures of our on-line customer database)



Future Trends

- Integrated customer database = GREAT SERVICE
- USN & USAF joint sustainment approach
- Off-the-shelf hardware
- Remote administration, config control, training

Our goal: make it easy for the users



How to Get Mission Planning Help

- 1) Call your SSR
- 2) Go to the MPSSF website
 - Can't find posted answer, hit "Fast Help"
- 3) Send an email, mpssfa@hill.af.mil
- 4) Call hotline **1-800-SSF-SSFX** (1-800-773-7739)

Any of these actions brings the shared resources of the sustainment community together to solve your problem!!!

